

YEAR  
**2**



# Allen Parish

Community Healthcare  
A better you begins with us.



**Candace Istre**  
Service Excellence Ambassador



**Kandace Fontenot**  
SEA Super Coach



**Derek James Yeagley**  
Implementation Coordinator



**Patrick England**  
Customer Focused Provider



**Jacqueline Reviel**  
Inspiring CEO/President



**Hospital Provider  
of Choice**



Patient  
Experience



**1**



**1**



**10**



**3**



**2**



Patient  
Satisfaction

**1**

**Patient Experience:** Bronze – Improved by 5%+ Top Box • Silver – Improved by 10%+ Top Box • Emerald – Greater than Database Top Box Score • Ruby – 5%+ Higher than Database Top Box Score • Diamond – 10%+ Higher than Database Top Box Score **Patient Satisfaction:** Gold – 4+ Mean Score Improvement

